OLD ORCHARD SHIPPING OPTIONS Brew Movers - Pickup - Arrange your own carrier

BULK DIVISION MANAGER

syrah.linsley@lassonde.com Cell: (616) 279-1078

OLD ORCHARD TRANSPORTATION

oob.transportation@lassonde.com

BREW MOVERS

oldorchard@brewmovers.com

E2OPEN (BLUJAY) TRAINING/SUPPORT***

LassondeTeam@e2open.com



***Scheduling in e2open (formerly BluJay) now required for personal pickups and self-arranged carriers



TERMS & CONDITIONS: Acknowledgement of Risk

Old Orchard requires refrigerated transport for our perishable concentrates, but you can select your shipping options at your discretion. <u>By ordering from Old Orchard, you acknowledge the following terms and conditions</u> for shipping each order:

- That, in absence of refrigerated transport, shorter transit times are preferable
- That ship dates early in the week are recommended in order to reduce risk of weekend delays
- That transit times are estimates only; delivery dates are not guaranteed
- That Old Orchard concentrates ship FOB Sparta, and <u>Old Orchard is not responsible for any shipments</u> that become lost, spoiled, or otherwise damaged in transit. Orders are nonrefundable. We encourage you or Brew Movers to file a claim with the carrier for the value of your order.
- That claims filed with the carrier by Brew Movers can take up to 120 days to process before you receive a refund from the carrier. To arrange a replacement order while waiting for claim processing, you would need to place and pay for a new order from Old Orchard.





BREW MOVERS: FREIGHT ... 2+ PAILS OR 1+ DRUM

Note: If you have already used your own GlobalTranz account, you won't be able to schedule freight via Brew Movers due to GlobalTranz policy. Brew Movers must send the finished BOL to OOB.Transportation@Lassonde.com at least TWO business days before shipment

BEFORE ORDERING

OR---

WHILE ORDERING

If you would like a quote <u>before</u> ordering, please email oldorchard@brewmovers.com with the following information:

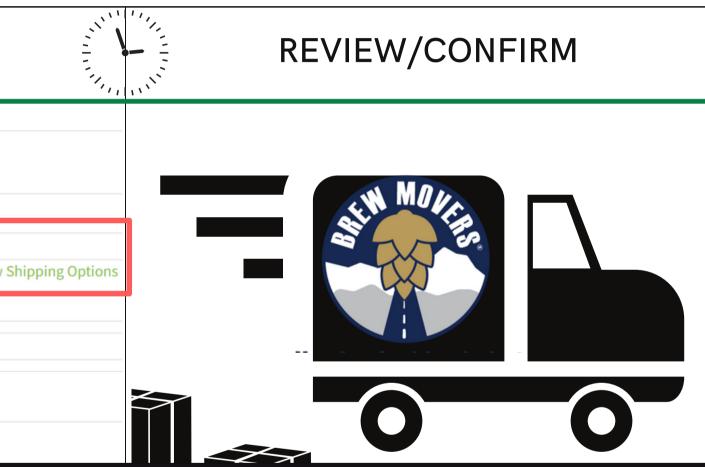
- # of pails/drums (specify flavors of each)
- Estimated ship date (10+ business days from time the order is processed*)
- Shipping address
- Is this a commercial or residential/noncommercial address?
- Do you require a liftgate?
- Do you require an appointment?

Note: product is perishable. Please review the terms & conditions shared at the start of this guide and throughout our website/emails.

*Order processing ends at 4:00pm EST, M-F

Order Type	
Requested Shipping/Pickup Date *	
Shipping Preference *	
	Review
	Review
	Review
Commercial, Residential, or Pick-up? *	Review

To receive freight quotes <u>after</u> ordering, please select "Brew Movers Freight" from the Shipping Preference dropdown menu during checkout. An automatic order notice will be sent to oldorchard@brewmovers.com, and Brew Movers will follow up (usually within one business day) to provide your freight options. If you do not hear from them within 3 business days, please contact oldorchard@brewmovers.com



If you are new to Brew Movers, you can select net terms or they will send you a credit form to create an account with them for billing. Once you confirm your freight selection with Brew Movers, they will send Old Orchard the BOL and provide you with tracking information. Please inspect your delivery thoroughly according to Brew Movers guidelines (in the unlikely case of carrier damage resulting in a claim).





BREW MOVERS: <u>PARCEL</u>

Note: If you have ever used your own UPS account, you won't be able to schedule parcel via Brew Movers. Please ask for freight options. Brew Movers must send the label to OOB. Transportation@Lassonde.com at least one business day before shipment.

BEFORE ORDERING	WHILE ORDERIN	G	- REVIEW/CONFIRM
If you would like a quote <u>before</u> ordering, please email oldorchard@brewmovers.com with the following information:	Order Type Requested Shipping/Pickup Date *		
 One pail Estimated ship date (10+ business days from time the order is processed*) Shipping address Is this a commercial or residential/non-commercial address? 	Shipping Preference * Commercial, Residential, or Pick-up? * Lift Gate Needed? * Comments/Instructions	Review Shipping Options	
Note: product is perishable. Please review the terms & conditions shared at the start of this guide and throughout our website/emails.	To receive parcel quotes <u>after</u> orderin "Brew Movers Parcel" from the Shipp	•	If you are new to Brew Movers parcel shipping, they will set you up with a UPS account (see above note re: existing accounts). Once you confirm your

Brew Movers Parcel" from the Shipping Preference dropdown menu during checkout. An automatic order notice will be sent to oldorchard@brewmovers.com, and Brew Movers will follow up (usually within one business day) to provide your quote. If you do not hear from them within 3 business days, please contact oldorchard@brewmovers.com

*Order processing ends at 4:00pm EST, M-F

or damaged in transit.

Parcel shipments are packed individually in

boxes instead of being wrapped on pallet as

freight, thus at greater risk for becoming lost



note re: existing accounts). Once you confirm your UPS shipping selection with Brew Movers and activate your UPS account via a verification email, they will book your shipment and send Old Orchard the UPS shipping label. Brew Movers will invoice you directly via their sister company Unishippers for parcel ONLY shipments.





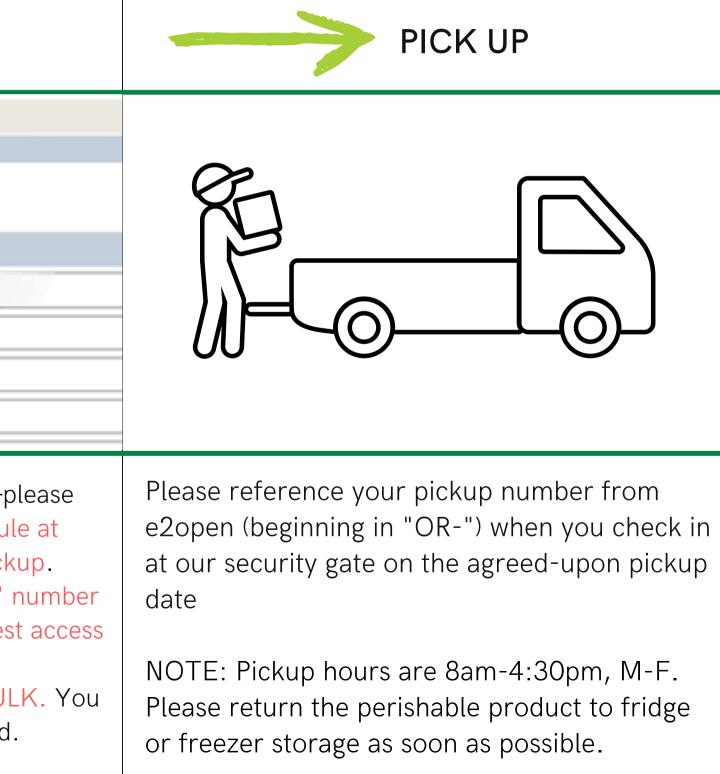
PERSONAL PICKUP

For e2open training or technical support, please contact LassondeTeam@e2open.com. If your order is on hold due to an overdue invoice or address discrepancy, your order will not be available in e2open until those issues are resolved.

PLACE ORDER			SCHI	EDULE IN E20	OPEN
Order Type Requested Shipping/Pickup Date * Shipping Preference *		Ap	Appointment Scheduling Shipment Search Appointment Stop Type Pick-up O Delivery		
	Review Shipping Options	Se	arch by a Refe	rence Number(s)	
Commercial, Residential, or Pick-up? *			Order#		
Lift Gate Needed? *			Pick-up #		
Comments/Instructions			Customer PO	BK-1028109	
			Booking #		
			- I		
If you plan to pick up in pers select "Personal Pickup" fror Shipping Preference dropdov	n the		bookmark the least 2 busine	<u>Popen</u> (formerly Bl e link) and <u>login</u> to ess days in advance	schedu e of picl

during checkout

search by entering your order's "BK-" number in e2open's Customer PO field. Request access from Lassonde (Old Orchard's parent company). In the SCAC field, enter BULK. You can enter any number in the MC# field.







ARRANGE YOUR OWN CARRIER

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CONFIRM SHIP	PING SPI	ECS		>	SCHEDULE IN	E2OPEN
	EIGHTS & SPEC	_	App	ointment S ointment S Pick-up	Cheduling Shipment Sec top Type O Delivery	arch
SHIPPING DIMENSI	ONS BY PACKAGE T	54 GALLON DRUM		whether a Bar	fanan an Number (a)	
SPECS 5 GALLON PAIL	52 GALLON DRUM	(APPLE ONLY)	Sea	rch by a Re	ference Number(s)	
ITEM DIMENSIONS 12" x 12" x 18"	23" x 23" x 35"	23" x 23" x 35"		order#		
PALLET DIMENSIONS 40" x 48" x 18" *per 12-count lay	40" x 48" x 50"	40" x 48" x 50"				
MAX. COUNT PER PALLET 36	4	4	P	ick-up #		
COUNT PER TRUCKLOAD N/A	68	68				
SEE WEIGHT CHART BELOW F	OR UNIT AND FULL PALLET WE	IGHTS	C	ustomer PO	BK-1028109	
SHIPPING	VEIGHTS BY PRODU	CT	В	ooking #		

To confirm the weight and dimensions of your pallet(s), you can either contact OOB.Transportation@Lassonde.com (referencing your PO number) or check our <u>shipping specs</u> guide. Ask your carrier or broker to <u>register in</u> e2open (formerly BluJay—please bookmark the link) and <u>login</u> to schedule at least 2 business days in advance of pickup. Search by entering the order's "BK-" number in e2open's Customer PO field. Request access from Lassonde (Old Orchard's parent company). In the SCAC field, enter BULK. You can enter any number in the MC# field.

EMAIL THE BOL



Please update your BOL with the pickup number (starting in "OR") from e2open, the shipping weights/dimensions, and the agreed-upon ship date, then send as an attachment to

OOB.Transportation@Lassonde.com

NOTE: Pickup hours are 8am-4:30pm, M-F. Please return the perishable product to fridge or freezer storage as soon as possible.