

# OLD ORCHARD SHIPPING OPTIONS

**BREW MOVERS - ARRANGE OWN - PICKUP - FEDEX PARCEL**

**BULK PROGRAM MANAGER**

syrah.linsley@lassonde.com

Cell: (616) 279-1078

**OLD ORCHARD  
TRANSPORTATION**

oob.transportation@lassonde.com

**BREW MOVERS**

oldorchard@brewmovers.com





# TERMS & CONDITIONS: ACKNOWLEDGEMENT OF RISK

Old Orchard requires refrigerated transport for our perishable concentrates, but you can select your shipping options at your discretion. By ordering from Old Orchard, you acknowledge the following terms and conditions for shipping each order:

- That, in absence of refrigerated transport, shorter transit times are preferable
- That ship dates early in the week are recommended in order to avoid weekend delays
- That transit times are estimates only; delivery dates are not guaranteed
- That Old Orchard concentrates ship FOB Sparta, and Old Orchard is not responsible for any shipments that become lost, spoiled, or otherwise damaged in transit. Orders are nonrefundable. We encourage you or Brew Movers to file a claim with the carrier for the value of your order.
- That claims filed with the carrier by Brew Movers can take up to 120 days to process before you receive a refund from the carrier. To arrange a replacement order while waiting for claim processing, you would need to place and pay for a new order from Old Orchard.



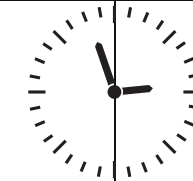
# BREW MOVERS

If your order is 2+ pails or 1+ drums, you qualify for Brew Movers to quote and schedule your shipment for you (billed separately)  
Brew Movers must send the finished BOL to [OOB.Transportation@Lassonde.com](mailto:OOB.Transportation@Lassonde.com) at least one business day before shipment

## BEFORE ORDERING



## WHILE ORDERING



## REVIEW/CONFIRM

(Skip this step if you are okay with receiving freight options after ordering.) If you would like a quote before ordering, please email [oldorchard@brewmovers.com](mailto:oldorchard@brewmovers.com) with the following quote information:

- # of pails/drums (specify flavors of each)
- Estimated ship date (10+ business days from time the order is processed\*)
- Shipping address
- *Is this a commercial or residential/non-commercial address?*
- *Do you require a liftgate?*
- *Do you require an appointment?*

Please note: product is perishable, so we recommend shorter transit times whenever possible.

\*Order processing ends at 4:00pm EST, M-F

### Order Type

Requested Shipping/Pickup Date \*

Shipping Preference \*

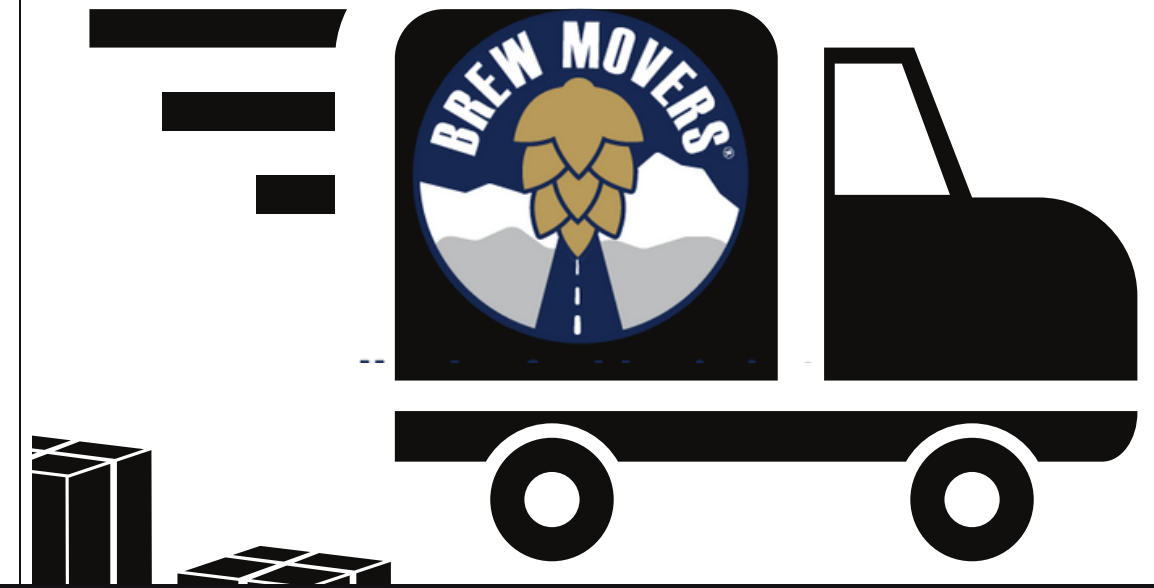
Commercial, Residential, or Pick-up? \*

Lift Gate Needed? \*

Comments/Instructions

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Brew Movers
Personal Pickup
FedEx Parcel
Arrange My Own Carrier

To receive freight quotes after ordering, please select "Brew Movers" from the Shipping Preference dropdown menu during checkout. An automatic order notice will be sent to [oldorchard@brewmovers.com](mailto:oldorchard@brewmovers.com), and Brew Movers will follow up (usually within one business day) to provide your freight options. If you do not hear from them within 3 business days, please contact [oldorchard@brewmovers.com](mailto:oldorchard@brewmovers.com)



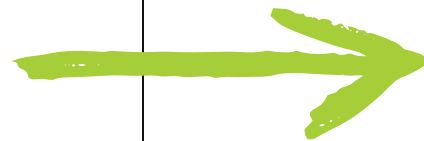
If you are new to Brew Movers, they will send you a credit form to create an account with them for billing. Once you confirm your freight selection with Brew Movers, they will send Old Orchard the BOL and provide you with tracking information. Brew Movers will bill you directly for freight, and they can assist with your future orders



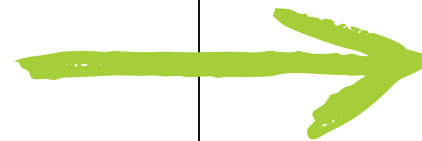
# ARRANGE YOUR OWN CARRIER

Please confirm your pickup arrangements at least one business day in advance with [OOB.Transportation@Lassonde.com](mailto:OOB.Transportation@Lassonde.com).  
They can provide the pickup number you'll need for your BOL

CONFIRM SHIPPING SPECS



RECEIVE PICKUP #



UPDATE & ATTACH BOL

## SHIPPING WEIGHTS & SPECIFICATIONS

SHIPPING DIMENSIONS BY PACKAGE TYPE			
SPECS	5 GALLON PAIL	52 GALLON DRUM	54 GALLON DRUM (APPLE ONLY)
ITEM DIMENSIONS	12" x 12" x 18"	23" x 23" x 35"	23" x 23" x 35"
PALLET DIMENSIONS	40" x 48" x 18" *per 12-count layer	40" x 48" x 50"	40" x 48" x 50"
MAX. COUNT PER PALLET	36	4	4
COUNT PER TRUCKLOAD	N/A	68	68

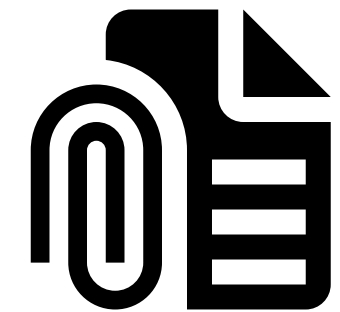
SEE WEIGHT CHART BELOW FOR UNIT AND FULL PALLET WEIGHTS

SHIPPING WEIGHTS BY PRODUCT						
FLAVOR	BRIX	LBS PER GALLON	LBS PER PAIL	LBS PER DRUM	LBS PER PALLET OF 36 PAILS	LBS PER PALLET OF 4 DRUMS

To confirm the weight and dimensions of your pallet(s), you can either contact [OOB.Transportation@Lassonde.com](mailto:OOB.Transportation@Lassonde.com) (referencing your order number) or you can use our [shipping specs](#) guide.

Usually within a business day, your order should finish processing through to our Transportation department, which will generate a pickup number. **Your BOL will need this pickup number in order for the driver to be allowed through our security gate.**

[OOB.Transportation@Lassonde.com](mailto:OOB.Transportation@Lassonde.com) can provide your pickup number through email as soon as you confirm your shipping date with them.



Please update your BOL with the pickup number, the shipping weights/dimensions, and the agreed-upon ship date, then send as an attachment to [OOB.Transportation@Lassonde.com](mailto:OOB.Transportation@Lassonde.com)

**NOTE:** Pickup hours are 8am-4:30pm, Monday-Friday. Product is perishable, so please return to fridge or freezer storage as soon as possible.



# PERSONAL PICKUP

Please confirm your pickup arrangements at least one business day in advance with [OOB.Transportation@Lassonde.com](mailto:OOB.Transportation@Lassonde.com)

PLACE ORDER



CONFIRM PICKUP DATE/NUMBER



PICK UP

Order Type

Requested Shipping/Pickup Date \*

Shipping Preference \*

Commercial, Residential, or Pick-up? \*

Lift Gate Needed? \*

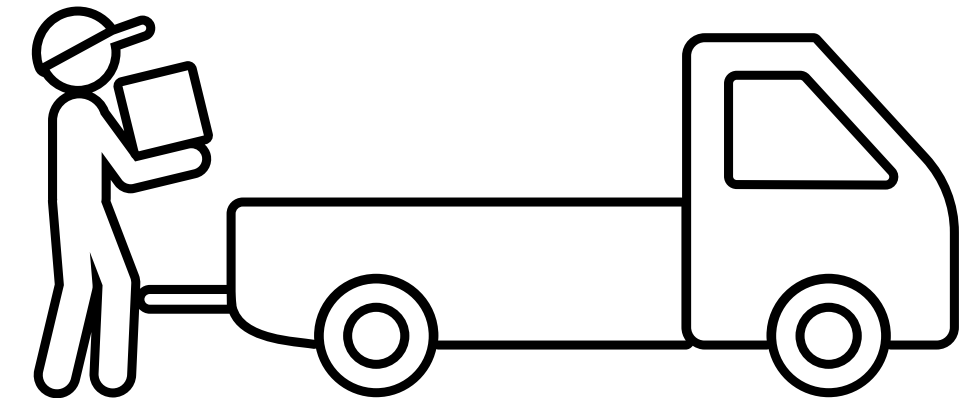
Comments/Instructions

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Brew Movers  
Personal Pickup  
FedEx Parcel  
Arrange My Own Carrier

Confirmed. Your order will be ready for pickup  
6/09 FCFS 8am-4:30pm.

Our staff at the security gate will ask you to confirm  
your pickup number: **OR526481**

Thanks, have a great day!



If you plan to pick up in person, please  
select "Personal Pickup" from the  
Shipping Preference dropdown menu  
during checkout

You should receive follow-up  
communications from  
[syrah.linsley@lassonde.com](mailto:syrah.linsley@lassonde.com) and/or  
[OOB.Transportation@lassonde.com](mailto:OOB.Transportation@lassonde.com)  
to confirm your pickup date and  
pickup number

Please reference your pickup number when  
you check in at our security gate on the  
pre-determined pickup date

**NOTE: Pickup hours are 8am-4:30pm,  
Monday-Friday. Product is perishable, so  
please return to fridge or freezer storage  
as soon as possible.**



# FEDEX PARCEL . . . 1-2 PAILS ONLY

CONTACT SY LINSLEY

REVIEW QUOTE

PLACE ORDER

Send To... syrah.linsley@lassonde.com  
 Cc...  
 Subject FedEx Quote

Hello,

Could you please send me a FedEx shipping quote for 2 pails to the shipping address below?

ABC Brewery  
 123 Street Name  
 City, State 12345

My FedEx account # is 12345678910.

Thank you!



Order Type

Requested Shipping/Pickup Date \*

Shipping Preference \*

Commercial, Residential, or Pick-up? \*

Lift Gate Needed? \*

Comments/Instructions

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Brew Movers

Personal Pickup

FedEx Parcel

Arrange My Own Carrier

If you would like to confirm shipping cost before ordering, please email [syrah.linsley@lassonde.com](mailto:syrah.linsley@lassonde.com) and provide the following:

- 1) Shipping Address
- 2) Your [FedEx account number](#)
- 3) Number of pails you plan to order (1 or 2)

Sy will send you FedEx rate options. Please review and confirm whether you approve the rate quoted and the ship date specified.

*FedEx Parcel shipments are packed in separate boxes rather than wrapped onto a pallet like freight. We encourage freight alternatives when possible. Please review our Terms & Conditions*

During checkout, please select "FedEx Parcel" from the Shipping Preference dropdown menu. You should receive a follow up email before the shipping day to confirm, but if for any reason you haven't heard from us, you can check in with [syrah.linsley@lassonde.com](mailto:syrah.linsley@lassonde.com)

NOTE: Unless you request otherwise, we will schedule your shipment for the date in your confirmation email (10+ business days after your order is processed).